Help shape the future of transport in Shropshire

Questionnaire

Thank you for taking part in the public consultation on the draft Local Transport Plan.

This document will set out Shropshire's transport priorities for the next 10 years (2027 – 2037). It will guide how the Council makes decisions about how we manage and improve our roads, public transport, walking, wheeling and cycling routes and other transport services.

We want to hear your views on transport in Shropshire and our vision for the future. This questionnaire asks for your feedback on the proposals in the draft Local Transport Plan. Questions marked with a red asterisk (*) must be answered.

The consultation is open from **12 noon on Monday 5 October until 11:59 pm on Monday 16 November 2026**. All responses received during this period will be considered alongside feedback from our wider engagement activities before the Local Transport Plan is finalised.

Before completing this questionnaire, we encourage you to read the information about the draft Local Transport Plan on our website: https://getinvolved.shropshire.gov.uk/consultations/shropshire-local-transport-plan/

The supporting documents listed below provide more details about the plan's vision, objectives, proposed actions and how it will be delivered and monitored which will help you give informed feedback.

- Local Transport Plan Core Strategy
- Summary
- Implementation Plan
- Integrated Impact Assessment

To return your feedback, you can either:

- Complete the questionnaire online, which is available on our webpage; OR
- Complete this paper questionnaire and return back to us either 'by post' or 'scan and email' it to us'.

To return your paper questionnaire feedback, please either:

Post to:
Shropshire Council
Highways and Transport
PO Box 4826
Shrewsbury
SY1 9LJ

Or scan and email to:
shropshireltp@shropshire.gov.uk

Privacy statement
For information on how we handle your personal data, please view our Privacy Statement here: https://next.shropshire.gov.uk/privacy/shropshire-councils-privacy-notice/

Also see WSP's Privacy Statement here: https://www.wsp.com/en-gb/legal/privacy-notice and Survey Monkey's Privacy Statement here: https://uk.surveymonkey.com/mp/legal/privacy/

Alternative Formats
If you need this information in a different format, please contact us.
Telephone: 0345 678 9000
Email: shropshireltp@shropshire.gov.uk

Section 1: Travel patterns

1. **Are you responding as an individual or on behalf of an organisation?**

☐ An individual

☐ An organisation/business

If an organisation/business, please specify:

2. **How often do you use each type of transport in Shropshire?***

Please choose one answer on each row that applies to you.

Type of transport	Daily	Several times a week	Weekly	Fortnightly	Less often than once a fortnight	Never
Walk						
Wheel (including wheelchair or mobility scooter)						
Motorcycle						
Bicycle (including electric assist pedal cycle)						
Bus						
Rail						
Car driver						
Car passenger						
Taxi or private hire						

Demand responsive transport (Connect on Demand)						
Other						

If you selected 'Other', please tell us what type of transport you use.
Please state your answer in the box below

Section 2: Vision & objectives

The draft Local Transport Plan is based on a vision for the future of transport in Shropshire.

*"By 2037, an **inclusive, safe and sustainable** transport system will connect a **healthy, productive and resilient** Shropshire, supporting thriving and urban rural communities while protecting Shropshire's **unique natural, built and historic environment**."*

3. To what extent do you agree or disagree with our vision for transport in Shropshire?*
Please choose one answer

- ☐ Strongly Agree
- ☐ Somewhat Agree
- ☐ Neither Agree nor Disagree
- ☐ Somewhat Disagree
- ☐ Strongly Disagree
- ☐ Not sure

4. **To help deliver the vision, we have developed five objectives for the draft Local Transport Plan.**
   To what extent do you agree or disagree that these objectives will help deliver our vision?*
   Please choose one answer on each row. Select "not sure" if this objective does not affect you.

Objective	Strongly Agree	Agree	Neither agree nor Disagree	Disagree	Strongly Disagree	Not sure
Health and Wellbeing To ensure transport has a positive impact on people's health, wellbeing and social inclusion by making journeys safe and secure, facilitating active lifestyles and reducing harmful transport emissions.						
Connecting to Opportunities To provide a user-friendly, affordable and accessible transport network and reliable digital connectivity that connects people and organisations to the amenities, services and opportunities that they need.						
Decarbonisation To decarbonise transport in Shropshire by reducing the need to travel, achieving mode shift and adopting low carbon technologies.						
Support Good Economic Growth To support good economic growth in the right places, by taking an integrated approach to transport and land use planning and providing a reliable transport network that is resilient to climate change.						
Environmental Protection To support the protection of Shropshire's unique natural, built and historic environment that makes it a great place for people to live, work and visit.						

5. **Please tell us why you agree or disagree with the vision and objectives.**

Please state your answer in the box below

Section 3: The Action Areas

6. **To meet the objectives and achieve the Local Transport Plan's vision, we will take action in twelve key areas. These are stated below, with a description of suggested proposals. How important are these action areas to you?***
   Please choose one answer on each row. Select "not sure" if this action area does not affect you.

Action Area	Very important	Somewhat Important	Neither Important nor Unimportant	Unimportant	Somewhat Unimportant	Not sure
Public Transport We will work with transport operators to make bus and rail services more reliable, affordable, accessible and better connected, improving rural and shared transport options.						
Road Safety We will make roads and streets safer through targeted improvements, appropriate speed limits, education and measures that encourage safer behaviour.						
Active Travel We will improve and maintain routes and create safer, more attractive streets, making walking, wheeling and cycling easier choices for everyday journeys.						
Inclusive Accessibility We will work with local people and transport providers to understand and remove barriers, making transport services (buses, trains and taxis) and the wider network easier for everyone to use.						
Rural Accessibility We will improve transport and digital connections so rural communities can reach essential services and opportunities, while helping people visit and enjoy the countryside responsibly.						

Digitalisation Transformation We will improve digital access so people can use more services without travelling and use technology to provide better information and make the transport network safer and more reliable.						
Managing People's Transport Needs Now and in the Future We will help people choose how, when and where they travel by providing better information, encouraging sustainable travel and reducing unnecessary journeys.						
Access to Future Homes and Jobs We will make sure transport is considered when planning new homes, jobs and services, helping people reach everyday destinations more easily and with less reliance on the car.						
Goods and Deliveries We will work with businesses and other partners to make the movement of goods safer, more efficient and less harmful to the environment.						
Maintaining Roads, Pavements and Transport Infrastructure. We will maintain and improve roads, bridges, paths and other transport infrastructure, while managing disruption and keeping journeys safe and reliable.						
Protection of the Natural, Built and Historic Environment We will work with communities and other organisations to ensure transport schemes protect and enhance Shropshire's countryside, public spaces, buildings and historic places.						
Tackling Climate Change, Lower Carbon Technologies and Air Quality						

We will reduce carbon emissions and air pollution by supporting sustainable travel, cleaner vehicles and fuels, more electric vehicle charging and targeted action in places with poor air quality.						

7. **Please use the box below to give us feedback on the action areas, including any comments or suggestions.**
   Please state your answer in the box below

Section 4: Overall…

8. **To what extent do you agree or disagree the Local Transport Plan will make transport in Shropshire more inclusive, safe and sustainable?***
   Please choose one answer.

- ☐ Strongly Agree
- ☐ Somewhat Agree
- ☐ Neither Agree nor Disagree
- ☐ Somewhat Disagree
- ☐ Strongly Disagree
- ☐ Not sure

9. **We will use the feedback from this questionnaire to make updates to the Local Transport Plan. What else you would like us to consider?**
   Please state your answer in the box below.

Section 5: About You

10. What is your age?

Please choose one answer.

- ☐ 15 or younger
- ☐ 16-19
- ☐ 20-24
- ☐ 25-29
- ☐ 30-34
- ☐ 35-39
- ☐ 40-44
- ☐ 45-49
- ☐ 50-54
- ☐ 55-59
- ☐ 60-64
- ☐ 65 or older
- ☐ Prefer not to say

11. How would you describe your ethnicity?

Please choose one answer.

- ☐ White British
- ☐ Irish
- ☐ Gypsy, Roma or Irish Traveller
- ☐ Other White
- ☐ Asian (Asian British; Bangladeshi Chinese; Indian; Japanese; Pakistani; any other Asian background)
- ☐ Black (Black African; black British; black Caribbean; any other black background)
- ☐ Mixed (White and Asian; white and black African; white and black Caribbean; any other mixed background)
- ☐ Arab
- ☐ Other ethnic group
- ☐ Prefer not to say

12. **If you consider yourself to belong to any of the protected characteristics defined under the UK Equality Act 2010, (*age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation*), and would like to comment on the Shropshire Local Transport Plan from this perspective, please share your thoughts below.**

13. **The Equality Act 2010 defines disability as a physical or mental impairment that has a 'substantial' and 'long-term' negative effect on your ability to carry out normal day-to-day activities.**
Based on this definition, do you consider yourself to be disabled?

- ☐ Yes
- ☐ No
- ☐ Prefer not to say

14. **Are your day-to-day activities impacted by a long-term illness, physical and/or mental health condition or disability?**
Please choose one answer.

- ☐ Yes, a lot
- ☐ Yes, a little
- ☐ No
- ☐ Prefer not to say

15. **Do you have anyone who is dependent on you e.g. children, adult dependent, person with a disability?**
Please choose one answer.

- ☐ Yes
- ☐ No
- ☐ Prefer not to say

16. **Are you an informal or unpaid carer to a friend or family member who needs regular care and support?**
Please choose one answer.

- ☐ Yes
- ☐ No
- ☐ Prefer not to say

17. **Which of the following best describes your current employment status?**
Please choose one answer.

- ☐ Employed full time
- ☐ Employed part time
- ☐ Self-employed
- ☐ Unemployed, looking for work
- ☐ Unemployed, not looking for work
- ☐ Retired
- ☐ Disabled, unable to work
- ☐ Prefer not to say
- ☐ Other (please specify):

18. Do you own or have access to any of the following modes of transport?
Please select all that apply.

- ☐ Car
- ☐ Van
- ☐ Bicycle
- ☐ Electric Assist Pedal Cycle
- ☐ Motorbike
- ☐ Prefer not to say
- ☐ Other (please specify):

19. What is your home postcode?

Any postcode information will only be used to help us understand the geographic distribution of questionnaire responses. This information will not be stored or used for any other purpose.

State your answer in the box below.

20. What is your work postcode?

Please only answer if applicable

Any postcode information will only be used to help us understand the geographic distribution of questionnaire responses. This information will not be stored or used for any other purpose.

State your answer in the box below.

21. What is your connection to Shropshire?

Please choose all that apply.

- ☐ I live in Shropshire
- ☐ I have a business in Shropshire
- ☐ I am a visitor to Shropshire
- ☐ I study in Shropshire
- ☐ I work in Shropshire
- ☐ I commute through Shropshire
- ☐ I move goods on routes through Shropshire
- ☐ I am a Councillor/MP in Shropshire
- ☐ Other (please specify):

22. In what capacity are you completing this questionnaire?

Please choose all that apply.

- ☐ A local resident
- ☐ A representative of a local business or commercial organisation
- ☐ A member of a local interest or community group
- ☐ A representative of a local town, parish or rural parish council
- ☐ A Shropshire ward councillor
- ☐ A Shropshire Council employee
- ☐ A visitor to Shropshire or a member of the public living elsewhere
- ☐ None of these
- ☐ Prefer not to say
- ☐ Other (please specify):

23. Where did you hear about the Shropshire Local Transport Plan consultation?

Please choose all that apply.

- ☐ Shropshire Council website
- ☐ Shropshire Council social media channels
- ☐ Local newspaper or news website
- ☐ Poster or leaflet
- ☐ Email from Shropshire Council
- ☐ Parish or Town Council
- ☐ Community group or organisation
- ☐ School, college or university
- ☐ Employer or workplace
- ☐ Friend, family member or colleague
- ☐ Prefer not to say
- ☐ Other (please specify):

Thank you for your feedback.

How we will use the results

If you have shared any personal data within the comments please note that your response will be stored securely and kept in line with Shropshire Council's Retention Schedule. We comply with data protection laws concerning the protection of personal information, including the General Data Protection Regulation (GDPR). For more information please see our corporate privacy policy: www.shropshire.gov.uk/privacy